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July 9th, 2018

To the Appropriate Party,

The Greater Heights Area Chamber of Commerce has been a client of Tell Your Tale Marketing and Design for almost 10 years now. As the President of a Chamber of Commerce I am uniquely positioned to observe the practices of a variety of companies spread across many industries. As such I speak with some authority when I say that Tell Your Tale is unparalleled within the marketing and web design industries by their expertise in the field, their commitment to client satisfaction, and their ability to communicate in a positive and constructive manner.

We are enormously pleased with the website they have provided us, which was specifically designed to meet our needs and aesthetics. Just as important though is the manner in which they conduct their business. They take the time to make sure that my staff and I understand the processes involved, work congenially to address our concerns, and respond promptly and efficiently to issues as soon as they are notified.

They have been incredibly patient with us, not only explaining things but making sure we feel comfortable with the explanation. It is refreshing to work on IT, web, and computer issues with someone who respects our every question, and supports the issues from our perspective.

Of all the various vendors the Chamber has employed during my tenure, Tell Your Tale is the first one that I would emphatically recommend.

Sincerely,



Jacob Millwee
Chamber President